

# **“HOLIDAY ON ICE”**

## **FREQUENTLY ASKED QUESTIONS**

- **What are the dates and times of operation?**
  - DATES:
    - December 21, 2015 through January 3, 2016
  - TIMES:
    - December 21—12 pm -3:30 pm
    - December 22—2 pm - 5 pm
    - December 23 — 9 am to 5 pm
    - December 24-30 — 11 am to 7 pm
    - December 31 — 12 pm to 8 pm
    - January 1-2 — 11 am to 7 pm
    - January 3 — 9 am to 5 pm
- **Is the skating rink opened to non-resort guests?**
  - Yes. Area residents are invited to join us for skating.
- **What is the cost?**
  - The cost is \$15 fee per session or \$25 for an all-day pass. Fee includes skate rentals. \$2 from each skating fee collected will be donated to Shelter from the Storm, a local domestic violence charity.
- **How long is a session?**
  - Sessions start each hour on the hour. Admission to each session is first-come, first-served and number of participants may be limited to maintain safe conditions.
- **Is there a discount if I bring my own skates?**
  - There is no discount for bringing your own skates.
- **Is skating instruction available?**
  - Yes. Individual instruction with a professional instruction is available. A 15-minute session may be booked for a fee of \$75 in addition to the skating rink fee. Please inquire about availability when you purchase your tickets.
- **How do I purchase tickets?**
  - Tickets may be purchased on location using cash or credit card. Or, resort guests may charge the fees to their room.
- **Is it real ice?**
  - Our skating rink is made of synthetic ice, a solid polymer material designed for skating using normal metal-bladed ice skates. Like ice, it provides a smooth ice skating surface. Unlike ice, it will not melt during our beautiful, mild-temperature days.
- **What do I wear?**
  - Socks are required. Flexible, active wear is recommended as well as garments that cover the knees (in case of falls). Our skating rink is located outdoors, so please check the weather and dress accordingly.
- **Are there any age requirements?**
  - Yes. Skaters must be at least 6 years of age. All skaters under the age of 18 must have a parent or guardian present at the skating rink during their session. Parents/guardians are not required to skate with minors.